Cookie policy

1. Cookies and other technologies

1.1 The BONESUPPORT website uses cookies to collect and store certain information. These typically involve pieces of information or code that a website transfers to or accesses from your computer hard drive or mobile device to store and sometimes track information about you. Cookies and similar technologies enable you to be remembered when using that computer or device to interact with websites and online services and can be used to manage a range of features and content as well as storing searches and presenting personalized content.

1.2 BONESUPPORT uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our website.

1.3 Most web browsers automatically accept cookies and similar technologies, but if you prefer, you can change your browser to prevent that and your help screen or manual will tell you how to do this. We also give you information about how to disable cookies below. However, you may not be able to take full advantage of our website if you do so.

1.4 A number of cookies and similar technologies we use last only for the duration of your web or app session and expire when you close your browser. Others are used to remember you when you return to the website and will last for longer.

1.5 We use these cookies and other technologies on the basis that they are necessary for the performance of a contract with you, or because using them is in our legitimate interests (where we have considered that these are not overridden by your rights), and, in some cases, where required by law, where you have consented to their use.

2. Find out more

We use the following types of cookies:

- **Strictly necessary** cookies**.** These are cookies that are required for the operation of our website and under our terms with you. They include, for example, cookies that enable you to log into secure areas of our website.

- **Analytical/statistical** cookies**.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us for our legitimate interests of improving the way our website works, for example, by ensuring that users are finding what they are looking for easily.

Disabling cookies
The effect of disabling cookies depends on which cookies you disable but, in general, the website may not operate properly if all cookies are switched off. If you only disable third party cookies, you will not be prevented from making full use of our website. If you want to disable cookies on our site, you need to change your website browser settings to reject cookies. How you can do this will depend on the browser you use.

Further details on how to disable cookies for the most popular browsers are set out below:

For Microsoft Internet Explorer:
1. Choose the menu "tools" then "Internet Options"
2. Click on the "privacy" tab
3. Select the setting the appropriate setting

For Google Chrome:
1. Choose Settings> Advanced
2. Under "Privacy and security," click "Content settings".
3. Click "Cookies"

For Safari:
1. Choose Preferences > Privacy
2. Click on "Remove all Website Data"

For Mozilla firefox:

1. Choose the menu "tools" then "Options"
2. Click on the icon "privacy"
3. Find the menu "cookie" and select the relevant options

For Opera 6.0 and further:
1. Choose the menu Files"> "Preferences"
2. Privacy

Where you have not set your permissions, we may also separately prompt you regarding our use of cookies on the Site.

Essential cookies will expire after six days. The majority of the analytical/statistical cookies will expire once your session ends, however, cookies that collects data on the number of times you have visited the website as well as dates for first and most recent visit will expire after two years.

You can find more information about the individual cookies we use and the purposes for which we use them in the following cookie table.

Cookie	Name	Purpose and lawful basis
Necessary cookies	PHPSESSID redirect_disclaimer	This cookies is essential to make our website usable by enabling basic functions like page navigation and access to secure areas of the website. The website may not function properly without these cookies. We use these cookies for the purpose of, and on the basis of our legitimate interest, to ensure that the website functions as intended.
Analytical/statistical cookies	_utm.gif _utma _utmb _utmc _utmt _utmz p.gif redirect_disclaimer	These cookies are used to track the number of visitors on our website and their usage pattern. We use these cookies for the purpose of, and on the basis of your legitimate interest of being able to track usage of our website to enhance and optimize the website experience, provided that you have agreed to the use of cookies when prompted.